

How an organized maintenance program benefits you

In business, your vehicles are more than just a convenience... every second they're off the road costs your company money.

You don't have to settle for unplanned breakdowns or fix-on-fail repairs. Whether your fleet has one car or twenty, an organized maintenance program...

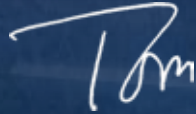
- Facilitates communication, repair, and planning of your vehicle maintenance
- Ensures that your vehicles get the attention they need, when they need it
- Helps you to plan necessary maintenance time around your schedule rather than planning your schedule around unplanned breakdowns
- Keeps your vehicles on the road more often and in the shop less often
- Keeps minor problems from becoming major ones, reducing the overall cost of repairs
- Reduces the number of unexpected breakdowns
- Lets you budget in advance when big-ticket repairs are necessary
- Makes sure that you squeeze every mile out of your major equipment investment

Coherent, planned maintenance helps keep your vehicles safe, breakdown-free, and operating at their best... so you can concentrate on keeping your business running at its best!

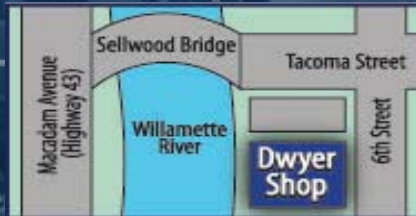
A note from Tom

When I opened my own shop in 1981, I set out to be a mechanic people would trust to keep their complex and expensive vehicles operating at their best for the long term. We've come a long way since those early days, but by providing expert repairs, impeccable service, and most importantly by respecting our clients, we've become a company unique in the automotive repair business.

It's a simple philosophy... care for our client's vehicles like we would care for our own. It may be simple, but it's the foundation of a company that's kept our loyal clients coming back to us year after year. When you try our service, we think you'll agree that this is exactly the philosophy you've been looking for in automotive care.



Open 7am till 6pm, Monday to Friday
Open (office only) 10am till 1pm Saturday



Located at the east end of the Sellwood Bridge
530 SE Tenino Street, Portland, Oregon
503-230-2300 www.TomDwyer.com
Facebook: Tom Dwyer Automotive Services



Business Fleet Services

Tom Dwyer

BUSINESS FLEET SERVICES

503.230.2300
530 SE Tenino St., Portland
TomDwyer.com

Our Fleet program serves the **unique needs** of business.

The whole purpose of our company is to ensure that all client's vehicles are safe, perform reliably, and maintain their value. However, because businesses have such specialized requirements for their vehicles, there are several features that help tailor our Fleet services specifically to your business...

- Coordinated schedules for multiple vehicles
- Ongoing fleet reviews and planning reports, including
 - Initial 125-point vehicle inspection
 - Annual 125-point vehicle review
 - Semi-annual 90-point inspection
- Free Shuttle service; available vehicle pickup & delivery
- Same-day turnaround for qualified services*
- Expedited emergency service**
- Maintenance reminders to keep your fleet on track
- Payment terms available for Fleet clients
 - 5% parts & labor discount for payment on completion
 - 5% labor discount for net 10 days (OAC)
 - Net 30 days (OAC)
- 24-month, 24,000-mile warranty
- Option for heavy-duty, industrial parts where available
- 98.5% on-time rating, 98.82% on-estimate
- Vehicle purchas/sale planning and "vehicle hospice"

*For maintenance services requiring less than 4 hours of billed labor and scheduled in advance

**Diagnosis begins within 8 business hours; service initiated same or next business day after authorization

Total care for all your automotive needs.

Our comprehensive approach to maintenance is designed to keep your vehicles from breaking down at all, but even a well-maintained vehicle will occasionally develop problems. When they happen, our ASE-Certified and ASE-Master Certified Technicians use the most up-to-date tools, software, and facilities to get your vehicles back to work as quickly as possible. We deal with all the major and minor systems of your vehicles, including...

Maintenance Services Diagnostic Services
Engine Mechanical Fuel Systems
Electrical Systems Cooling & Heating
Under Car / Front End Exhaust Systems
Brake Systems (ABS and Standard)
Other Services Available... Just Call To Ask!

You'll find a detailed listing of all our services when you visit our website at
www.TomDwyer.com

Servicing NEW CLIENTS with 15-years-old-or-newer vehicles only; servicing EXISTING CLIENTS vehicles of any year.

"Their service has **almost tripled** the life of our truck fleet!"



Bill Blanchard
A-Max Security Solutions

"We've had several different mechanics that have done work for us, but we generally didn't find many mechanics who were true to their price structure or true to their word, and so we experienced a lot of repairs that cost a lot more than we originally intended. We always wanted the trucks fixed right the first time so we could keep them on the road. The trucks make money, the trucks are our business, and we have to have those trucks on the road all the time. Tom understands that. Where a lot of the other mechanics would let our trucks sit for days, Tom makes them a priority, gets us the parts we need, and gets the trucks on the road the same day every time. We pull a lot of weight in our trucks and we drive them really hard. Before Tom we kept trucks an average of 3 years, maybe 4 on the outside, and then typically we'd have to get rid of them. Now the oldest truck in our fleet is 10 years old. At this point we've almost tripled the life expectancy of our trucks by taking them to Tom Dwyer."



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