

## Why should you consider an organized maintenance program for your vehicle fleet?

In business, your vehicles are more than just a convenience... every second they're off the road costs your company money.

You don't have to settle for unplanned breakdowns or fix-on-fail repairs. Whether your fleet is one car or twenty, an organized maintenance program...

- Facilitates communication, repair, and planning of your vehicle maintenance
- Ensures that your vehicles get the attention they need, when they need it
- Helps you to plan necessary maintenance time around your schedule rather than planning your schedule around unplanned breakdowns
- Keeps your vehicles on the road more often and in the shop less often
- Keeps minor problems from becoming major ones, reducing the overall cost of repairs
- Reduces the number of unexpected breakdowns
- Lets you budget in advance when big-ticket repairs are necessary
- Makes sure that you squeeze every mile out of your major equipment investment

Coherent, planned maintenance helps keep your vehicles safe, breakdown-free, and operating at their best... so you can concentrate on keeping your business running at its best.

## Service. Trust. Commitment.

When I opened my own shop in 1981, I set out to be a mechanic people would trust to keep their complex and expensive vehicles operating at their best for the long term. We've come a long way since those early days, but by providing expert repairs, impeccable service, and most importantly by respecting our clients, we've built a company that is unique in the automotive repair business.

It's a simple philosophy... care for our client's vehicles like we would care for our own. It may be simple, but it's the foundation of a company that's kept our loyal clients coming back to us year after year. When you try our service, we think you'll agree that this is exactly the philosophy you're looking for in automotive care.

*Tom*



*Located at the east end of the Sellwood Bridge*

530 SE Tenino Street  
Portland, OR 97202  
503.230.2300

Open 7am till 6pm, Monday to Friday  
Open (office only) 10am till 1pm Saturday

[www.TomDwyer.com](http://www.TomDwyer.com)



# Business Fleet Services

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*Trusted to keep your vehicles safe, breakdown-free, and operating at their best.*

# Our Fleet program serves the **unique needs** of business.

The whole purpose of our company is to ensure that all our client's vehicles are safe, perform reliably, and maintain their value. However, because businesses have such specialized requirements for their vehicles, there are several features that help tailor our Fleet services specifically to your business...

- Coordinated schedules for multiple vehicles reduces downtime
- Ongoing fleet vehicle review and planning reports, including
  - Initial 125-point vehicle inspection
  - Annual 125-point vehicle review
  - Semi-annual 90-point inspection
- Free Shuttle service, with available vehicle pickup & delivery
- Same-day turnaround for qualified services \*
- Expedited emergency service \*\*
- Maintenance reminders to keep your fleet on track
- Payment terms available for Fleet clients
  - 5% parts and labor discount for payment on completion
  - 5% labor discount for net 10 days (OAC)
  - Net 30 days (OAC)
- 12 month, 12,000 mile warranty (see our Fleet warranty)
- Option for heavy-duty, industrial parts where available
- 97.31% on-time rating, 97.8% on-estimate rating
- Vehicle purchase/sale planning and "vehicle hospice"

\* For maintenance services requiring less than 4 hours of billed labor and scheduled in advance

\*\* Diagnosis begins within 8 business hours; service initiated same or next business day after authorization

# Total care for all your automotive needs.

Our comprehensive approach to maintenance is designed to keep your vehicles from breaking down at all, but even a well-maintained vehicle will occasionally develop problems. When they happen, our ASE-Certified and ASE-Master Certified technicians use the most up-to-date tools, software, and facilities to get your vehicles back to work as quickly as possible. We deal with all the major and minor systems of your vehicles, including...

Maintenance Services  
Diagnostic Services  
Brake Systems (ABS and Standard)  
Cooling & Heating  
Electrical Systems  
Fuel Systems  
Under Car / Front End  
Exhaust Systems  
Engine Mechanical

You'll find a detailed listing of all the services we provide when you visit our website at [www.TomDwyer.com](http://www.TomDwyer.com)

Servicing 1997 and newer vehicles

# "Their service has almost tripled the life of our truck fleet!"



Bill Blanchard  
A-Max Security Solutions

"We've had several different mechanics that have done work for us, but we generally didn't find many mechanics who were true to their price structure or true to their word, and so we experienced a lot of repairs that cost a lot more than we originally intended. We always wanted the trucks fixed right the first time so we could keep the them on the road. The trucks make money, the trucks are our business, and we have to have those trucks on the road all the time. Tom understands that. Where a lot of the other mechanics would let our trucks sit for days, Tom makes them a priority, gets us the parts we need, and gets the trucks on the road the same day every time.

We pull a lot of weight in our trucks and we drive them really hard. Before Tom we kept trucks an average of 3 years, maybe 4 on the outside, and then typically we'd have to get rid of them. Now the oldest truck in our fleet is 10 years old. At this point we've almost tripled the life expectancy of our trucks by taking them to Tom Dwyer."

Look for more of our reviews on sites like these

